

Protegent Antivirus Solution

USER GUIDE



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PROTGENT ANTIVIRUSSOLUTION

USER MANUAL

Introduction:

Welcome to PROTGENT ANTIVIRUS SOLUTION.

PROTGENT ANTIVIRUS SOLUTION is a collection of high end technologies that work in perfect synergy, having one common goal: to protect your system & network and valuable data against computer viruses. It represents a superior solution for any Windows based workstation.

PROTGENT ANTIVIRUS SOLUTION incorporates Antispyware, Anti Malware & Anti-rootkit technology. With proactive data recovery software PROTGENT ANTIVIRUS SOLUTION provides recovery of lost, deleted and formatted data files.

This manual describes PROTGENT ANTIVIRUS SOLUTION installation and operation. For further options and information, please visit our website:

www.protegent360.com

 $\operatorname{Protegent}^{\mathbb{R}}\operatorname{Team}$



INSTALLATION

Before starting installation:

Make sure that no other virus protection solutions are installed.

The automatic protection functions of various security solutions may interfere with each other.

Install: The installation program runs in a self-explanatory dialog mode. Every window contains a certain selection of buttons to control the installation process.

The most important buttons are assigned the following functions:

Next Go to next step

Back Go to previous step

Install To process installation

Finish Action finished



INSTALLING YOUR PROTGENT ANTIVIRUS SOLUTION

- Install by running the "ProtegentAV.exe" installation file by double clicking on it.
- Clicking "Yes" will take you to the PROTGENT ANTIVIRUS SOLUTION Setup screen:

Jo you v	want to run th	is me:		
	Name:	E:\Protegent final	build\ProtegentAV.e	exe
	Publisher:	Unistal Systems P	vt. Ltd.	
	Type:	Application		
	From:	E:\Protegent final	build\ProtegentAV.e	xe
			Run	Cancel

• Thereafter, an End User License Agreement window appears. User need to accept the agreement and click on Next.

Please read the following important inf	formation before continuing	h.	
Please read the following License Agre agreement before continuing with the		e terms of this	
			~
END-USER LICENSE AGREE	MENT FOR SOFTWA	RE PRODU	СТ
IMPORTANT - READ CAREFU	LLY:		
This End-User License Agreen between you and Unistal Syste	ms Pvt. Ltd. ("LICENS	OR"), that y	ou
(either an individual or a single			
(either an individual or a single ○I accept the agreement			



• Now a window will open which provides the user with an option to select the product components: Crash Proof & Protegent Anti-virus. Crash Proof is proactive data recovery software which recovers accidentally deleted data files.

8	Setup - Selec	t Product		
	? Help	Select the component(s) you want to install and click next to continue	PR/TEGE Anti-Virus Solu	tion Unistal
		Select Product Crash Proof Protegent Ant	i-Virus	
	E <u>x</u> it	3	Eact	: <u>N</u> ext 🄁

• In the next windows, installation process of Crash Proof begins.

Setup		
? Help	Installing Protegent Anti-Virus	Anti-Virus Solution
	Source Path C:\PAVSetup\WindowsVista	a\Common Files\VDMDBG.DLL
	Destination Path C:\UNISTAL\UBSuite\Com	mon Files\VDMDBG.DLL
	Installation Progress: Current Product : Overall :	81%
	At	port Installation



• Next comes Scheduler Settings window in which the user has to select the update image schedule between daily or 2 hours.(Recommended: Daily). Click on Apply.

Schedule	r Settings		
P Help	Since the files allocations & OS settings keep updating, it is required to update the information. Select the intervals at which image updation will take place.	PR TEGENT Crash Proof Data Loss Prevention Software	tal
	Data Loss Prever Update Image: Daily	ition Settings	
	Last Image		
X Can	cel	Apply 🚺	

• Click "Next" and the installation Wizard will then guide you through the rest of the installation process.





• First you will be asked to read about the minimum system requirements and then confirm that you to agree to the end-user license conditions.

ense Agreement			
Please read the following important infor	mation before conti	nuing.	Ć
Please read the following License Agreer agreement before continuing with the in		pt the terms of	this
			^
END-USER LICENSE AGREEM	ENT FOR SOFT	WARE PRO	DUCT
IMPORTANT - READ CAREFULI	Y:		
This End-User License Agreem			
between you and Unistal System (either an individual or a single		ed for the so	ftware 🗡
		ed for the so	tware 💙

- To continue, click on "I accept the agreement", this enables "Next" for further steps.
- Clicking on "Next" will navigate you to the destination selection window.
- You will be asked to confirm the destination directory, i.e. where the program files will be saved. The program will select this automatically or will create a new directory if it doesn't already exist. It is recommended to accept the default destination directory and simply click on "Next" to continue.

🔂 Setup - Protegent AV Cloud	_	-		\times
Select Destination Location Where should Protegent AV Cloud be installed?			0	D
Setup will install Protegent AV Cloud into the followir	ng folder.			
To continue, click Next. If you would like to select a different	folder, did	Browse	e.	
C:\Program Files (x86)\Protegent AV Cloud		Brows	æ	
At least 120.5 MB of free disk space is required.				
< Back	Next >		Cance	el



• It will take you to the "SelectStart Menu folder" Window to place the program's Shortcuts. By default, it will store in the "Protegent Secure" folder, otherwise you Can browse a different location. Click on "Next" to continue.

🔁 Setup - Protegent AV Cloud			\times
Select Start Menu Folder Where should Setup place the program's shortcuts?			
Setup will create the program's shortcuts in the following St			
To continue, click Next. If you would like to select a different folder,	click B	rowse.	
Protegent AV Cloud	F	Browse	
< Back Nex	t >	С	ancel

• selects your "updatedg1.protegent360.com" as Primary Update Definitions Sever.

📳 Setup - Protegent AV Cloud				×
Select your Primary Update Definition	ns Server			
Available update servers:				
updatedg1.protegent360.com	\sim			
2			1.0	
	< Back	Next >	Ca	ancel



• Now the setup is ready to install the PROTGENT ANTIVIRUS SOLUTION. Click on "Install" for the installation process.

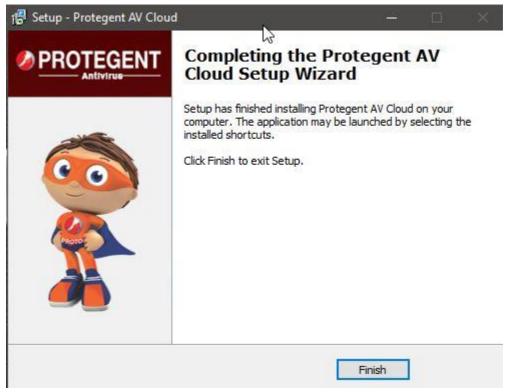
🔂 Se	tup - Protegent AV Cloud				\times
Re	eady to Install Setup is now ready to begin installing Protege	nt AV Cloud on your	computer.	(
	Click Install to continue with the installation, o change any settings.	r click Back if you wa	nt to review	v or	
	Destination location: C: \Program Files (x86) \Protegent AV Clo	bu		^	,
	Start Menu folder: Protegent AV Cloud				
	<			>	r.
		< Back Ir	nstall	Car	ncel

• The installation progress will display as a green progression bar as shown in the screen below.

记 Setup - Protegent AV Cloud		×
Installing Please wait while Setup installs Protegent AV Cloud on your computer	(
	Can	cel



• Protegent mascot "**Proto**" on the left bar confirms that installation has been successfully completed and ensures you with the "Finish" setup wizard.



- Click on "Finish" to complete the process. With this the installation task has been completed.
- After Installation is completed, Setup will ask user to reboot now or later. We recommend that user should select reboot now and click in finish. By rebooting the system all the services of antivirus solution is enabled.





• After installation is completed, PROTGENT ANTIVIRUS SOLUTION will show a message of license expiration as follows:





REGISTERING PROTGENT ANTIVIRUS SOLUTION

- Please click on License button on the top right hand corner in order to register PROTGENT ANTIVIRUS SOLUTION.
- It will display the License registration page as shown below.

D License Registration		>
Username:	Password:	
		ić.
First name:	Last name:	
Company (optional):	Phone number:	
Email address:	Country:	
	India	•
State:	District	
ANDAMAN & NICOBAR ISLANDS	▼ NICOBAR	•
Note (optional):		
Dealer name (optional):	Dealer firm (optional):	
Dealer mobile (optional):	Dealer email (optional):	
Dealer address (optional):	Dealer (optional):	
	Distributor	<u>•</u>

I would like to receive product news and special offers



- Copy and paste the license number under username tab and password in password tab accordingly.
- Then go ahead and fill-in the details and click on 'ok' to complete the registrations process.

Once done it will activation your license accordingly.

Please Note: Restart the system after installing "PROTGENT ANTIVIRUS SOLUTION" in order to get the registry updated and work fine without any issues.



WORKING WITH PROTGENT ANTIVIRUS SOLUTION

After installation, a PROTGENT ANTIVIRUS SOLUTION shortcut icon will appear in your taskbar. Click on the icon to see the details of Protegent Antivirus.

If you right click on that icon, it will show options to view the GUI, Update, and Real- time protection options as shown below.

Open Main GUI Settings
Update Now Disable Realtime Protection
About us
Exit

When the user opens PROTGENT ANTIVIRUS SOLUTION, the screen will appear like as below:

			• ·	⇒ ×
🏠 Home 🔎 Scan	*			
Update		Your com	puter is secure	
Logs		, c	Quick scan	
Whitelist Settings		3		
			Safe data 70074962 objects	
		Cloud protection	Dangerous data 216900531 obje	ects
			Valid until 25.07.2019	e



PROTGENT ANTIVIRUS SOLUTION OVERVIEW

The PROTGENT ANTIVIRUS SOLUTION overview screen contains different options as shown below.

Clicking on a screen will take you to that particular screen options.

	o = ×
PROTEGENT Total Security	Total security 💿
🏠 Home	Total Security is able to safeguard your computer while you are online. Each time you are visiting harmful or suspicious site you'll be notified about this issue.
🔎 Scan	Web filtering statistics
🚫 Update	10
Web protection	5
🧐 Proactive	0
🗮 Logs	
💕 Whitelist	On-run protection
🔅 Settings	Advanced protection against O Scan all your removable disks plugged suspicious system activity.lt into your computer (flash drives, immediately detects malware memory sticks). If any threats detected
	before it harms your PC. you'll be notified at once.
	Valid until 18.09.2019



SCAN

• If you want to run quick, full system scan, external devices or specific folders scan in your system then select the respective "Scan" option.

	Scan now	¢ – ×
	You can use the controls below to run a predefine	ed scan or create a custom scan of your own
🏠 Home	Quick scan	
🔎 Scan	Performs a guick scan of your	Full system scan
🚫 Update	computer's system volume and operating memory	system
🧐 Proactive	Start	Start
E Logs	Start	Start
🕤 Whitelist	Custom scan	Removable media scan
🔅 Settings	Performs a full scan of the selected	Scan all removable media currently attached with the computer
	Select folders Start	Start
		Valid until 25.07.2019

- Then select the scan option and click on "Scan Now".
- You can also scan the files by right clicking on the file which gives you many options.



USB

- The USB tab shows an option of enabling vaccine mode which provides protection against USB viruses
- You can also enable advanced heuristic which detect any sort of shortcut viruses in USB and also enables protection from viruses for which virus definitions are not updated in the software.

PROTEGENT	Settings		• – ×
AV Cloud	• Protection	Enable USB vaccine mode - protect against USB viruses	
🔎 Scan	Q Scanner Q Update	Enable advanced heuristic to detect Shortcuts	
Update Proactive	USB		
E Logs	⊥ Logs		
🕤 Whitelist	 Notifications Password 		
- Coungo	License		
		Default	Apply
		Valid until 25.07.2019	License



SETTINGS

Protection

In the "Protection" tab you are able to enable or disable the scanning options for the devices. The user can also scan particular file extensions present in the system. In real-time detection, user can exclude specific files/folders, extensions and drives from real time protection. Action on detected malware can be select amongst **prompt me** or **repair & backup**. User can also scan the files shared over the network by enabling Scan Network Shares option.

	Settings	
(m)	O Protection	Enable system protection
祫 Home	Q Scanner	AV Contraction Antispyware
🔎 Scan	Q Update	Low-risk programs
🚫 Update	💭 USB	Code emulations Check files when they are opened or copied
🧐 Proactive	🛗 Scheduler	Realtime detection
E Logs	📩 Logs	Folders/Drives Browse O Scan by extensions Browse
🛒 Whitelist	Motifications	Extensions Browse O Scan al files
🔅 Settings	🖉 Passwordin	Files Browse Scan network shares
	🕮 License	Action on detected malware: Prompt me File size limit: 30 MB
		Enable cloud check Scan cloud reputation Exclusions
		Default Apply
		Valid until 25.07.2019 License



Scanner

In the "Scanner" tab, there are lot more options on scanning. Users can select specific categories which should be scanned from the category list and can also select the scan type (Quick Scan, Full Scan and Custom Scan). User can exclude specific files/folders, extensions and drives from scanning. USB drive insertion behavior can also be selected by user depending on the wish (recommend: perform scan automatically). Recover hidden USB files option allows software to recover any hidden files present in USB.

	Settings					o – ×
	O Protection	Category	Quick scan	Full scan	Custom scan	File size limit:
A Home	Q Scanner	AV	v	2	•	30 Ĵ MB
🔎 Scan	Q Update	Antispyware Antimalware Low risk programs	> > >	> > >	>	Action on detections
🚺 Update	💭 USB	Scan cookies	v	~ ~		USB Drive behaviour:
🧐 Proactive	📋 Scheduler	Scan registry Scan processes Scan archives		v		Scan automatically
E Logs	🗘 Logs	Enable rootkit detect Scan at lower priorit		2		 Ask me for action Do nothing
🛒 Whitelist	Motifications	Exclusion filters				
🙆 Settings	🖉 Password		Folders		ensions	
	E License	⊙ Scan all files ⊖ S	can by exte	nsions B	rowse	
		Advanced beł	aviour heuri	stics		Recover hidden USB files
		Con cloud re	putation	Exclusion	is 💽 E	nable cloud check
					Default	Apply
				Valid unt	i 25.07.2019	License



Update

In the Update settings, automatic updates can be enabled and disabled. User can select automatic updates interval in hours. User can also provide proxy server setting to enable the updates to get downloaded from proxy. We have two servers from which the user can select the one from which the updates are downloaded and product is upgraded.

Ø PROTEGENT				🌼 – ×
AV Cloud	Update			
🏠 Home	Update version: 95814800	Virus signature date: 22.07.2019	Last update date: 23.07.2019	Update now
🔎 Scan				
🔇 Update				
🦁 Proactive	Application auto	matic updates		
E Logs	Last upgrade: Never			Check for upgrade
🕤 Whitelist	Current version: 10.5. Check update every:			check for upgrade
🔅 Settings	Check update every.	i uay		
	Full update pack Primary download serves Secondary download serves		wnload)	
			Valid until 25.07.2019	License



USB

In the USB Tab, user can enable or disable protection against USB viruses. There is an advanced option for enabling advanced heuristic to detect shortcut viruses and even detects the viruses for which the virus definition is not updated in the software.

	Settings		• -	×
	O Protection	Enable USB vaccine mode - protect against USB viruses		
祫 Home	Q Scanner	Enable advanced heuristic to detect Shortcuts		
🔎 Scan	O Update			
🚫 Update	🗢 USB			
🧐 Proactive	📋 Scheduler			
E Logs	🗘 Logs			
💕 Whitelist	Motifications			
🔅 Settings	🖉 Password			
	Eicense			
		Default	Apply	
		Valid until 25.07.2019	License	



Scheduler

In the Scheduler Tab, user can schedule the scan by enabling it as per choice. User can select the week days, scan type and scheduled scans action.

	Settings	• – ×
	O Protection	Configure the scan schedule so that you can run the different types of scan according to your settings
home	Q Scanner	Enable scheduled scan
🔎 Scan	O Update	Week days
🚫 Update	🗘 USB	💽 Sunday 💽 Monday 💽 Tuesday 💽 Wednesday
🧐 Proactive	🛗 Scheduler	Thursday Friday Saturday Time: 12:00:00 AM .
E Logs	📩 Logs	
🕤 Whitelist	Motifications	Scheduled scans action
Settings	🖉 Password	O Automatically take the recommended cleaning action(Default action) O Show me the results and let me decide
	🕮 Liceline	
		<u> </u>
		Default Apply
		Valid until 25.07.2019 License



Logs

In the Log maintenance setting, user can define the number of days the logs should be stored on the system before deleting older logs. User can also define the number of days the quarantine logs should be maintained before deleting older logs.

PROTEGENT						0	- ×
AV Cloud	Select	Date & time	Object path	Threat name	Risk level	Action taken	Malw
祫 Home							
🔎 Scan							
🛟 Update							
🤨 Proactive							
E Logs							
🕤 Whitelist							
🔅 Settings							
	<						>
	Select Logs:	Protection Logs		View logs	Select/Unse	lect all Clea	ar logs
				Valid unti	25.07.2019	Licen	se



Notifications

Notification settings tab allows the user to define how they get notified about the product security events. User can also set the duration of the notification which is displayed as balloon tips in taskbar.

		🗢 – ×
PROTEGENT Total Security	Settings	
	O Protection	Notifications settings define how customers are notified about product security
A Home	Q Scanner	events
🔎 Scan	O Update	Settings
🗘 Update	💭 USB	Real-time virus alert Scan alert Update alert
Web protection	🗰 Scheduler	Display balloon tips in taskbar for: $10 \diamondsuit$ seconds
🤨 Proactive	🗘 Logs	
🛅 Logs	Motifications	
💕 Whitelist	🔑 Password	
🔅 Settings	🕮 License	
		Default Apply
		Оегани Арру
		Valid until 18.09.2019 License



Password

In the password setting tab, user can provide a password to the software so that unauthorized users can't changes the setting done by the admin.

			🌞 – ×
PROTEGENT Total Security	Settings		
-	Protection		
🏠 Home	Q Scanner		
🔎 Scan	O Update		
🜔 Update	🛱 USB		
iii Web protection	🛗 Scheduler	New password:	
🤨 Proactive	🗘 Logs	Confirm:	
E Logs	Motifications	Empty password means no password at all	
🕤 Whitelist	🔑 Password		
🔅 Settings	🕮 License		
			Apply
		Valid until 18.09.2019	License



License

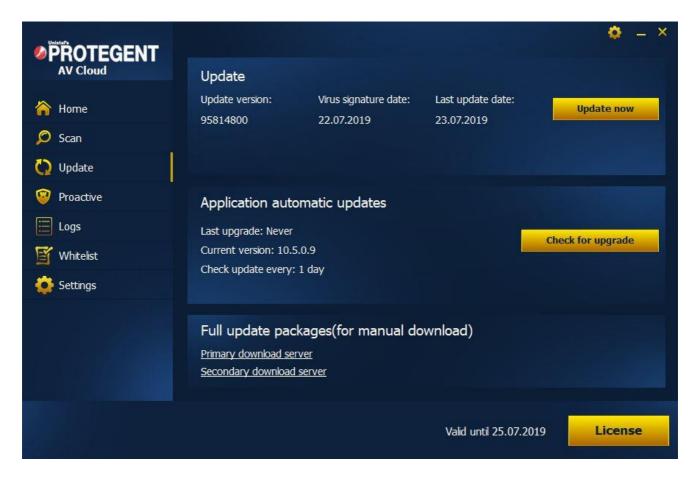
In the license tab, user gets the product activation details which include the validity of the product and the license type. From here, user can register the product using the credential provided during the purchase. There is an option to buy the product directly by clicking the Buy Now! Button.

			🔶 – ×
PROTEGENT Total Security	Settings		
	O Protection	Product activation	
🏠 Home	Q Scanner	Product activation	
🔎 Scan	O Update		
🗘 Update	🗘 USB	License valid until: 18-Sep-2019	
Web protection	🗰 Scheduler	License type: Registered license	
🧐 Proactive	🗘 Logs		
E Logs	Motifications		
🝯 Whitelist	🔑 Password		
🔅 Settings	License		
		Valid until 18.09.2019	License



UPDATE

User can update the software by clicking over the **Update Now** button. User can also download the latest version of the software by clicking on **Check for Upgrade**. For offline update user can download it manually from either primary or secondary download server.





LICENSE

User can register the license by filling out the necessary details along with the username and password received during the purchase.

D License Registration		
Username:	Password:	
First name:	Last name:	
		4) 11
Company (optional):	Phone number:	
Email address:	Country:	
	India	-
State:	District	
ANDAMAN & NICOBAR ISLANDS	▼ NICOBAR	-
Note (optional):	4	1
Dealer name (optional):	Dealer firm (optional):	
. 30.5+ 1.70		12
Dealer mobile (optional):	Dealer email (optional):	
Dealer address (optional):	Dealer (optional):	1
	Distributor	+

I would like to receive product news and special offers

ОК	Cancel
UK	Cancer



ABOUT

After clicking over the about button, a pop-up windows will appear as below which contains information about the software product. It contains information related to definitions version, last definition update date, version of the software product, email contact of sales & support team. It also includes the Toll Free which users can use for any queries.



LOGS

In the Menu, select the logs option which will open a pop-up window as displayed below. User can view the logs of various categories like protection, scanner, update, event and quarantine

				• - ^
Total Security	Select Date & time	Update status	Update source	Virus signature
	2019-07-24 13:48:02	Success	Global	95926400(24.07.2019)
🏠 Home	2019-07-24 13:23:50	Success	Global	95926400(24.07.2019)
Scan	2019-07-24 12:23:43	Success	Global	95926400(24.07.2019)
🔎 Scan	2019-07-24 10:51:19	Recheck later	Global	95926400(24.07.2019)
🚫 Update	2019-07-24 09:57:17	Success	Global	95926400(24.07.2019)
· ·	2019-07-23 18:03:35	Success	Global	95814800(22.07.2019)
Web protection	2019-07-23 17:03:37	Success	Global	95814800(22.07.2019)
😨 Proactive	2019-07-23 16:03:35	Success	Global	95814800(22.07.2019)
	2019-07-23 15:03:35	Success	Global	95814800(22.07.2019)
🔚 Logs	2019-07-23 14:03:36	Success	Global	95814800(22.07.2019)
Y Whitelist	2019-07-23 13:03:35	Success	Global	95814800(22.07.2019)
	2019-07-23 12:03:38	Success	Global	95814800(22.07.2019)
🔅 Settings	2019-07-23 11:03:48	Success	Global	95814800(22.07.2019)
	Coloct Logo: Undets Logo			olast all
	Select Logs: Update Logs Protection Logs Update Logs Update Logs Event Logs Quarantine		Valid until 18.09.2019	



QUARANTINE

User can see the infected files and unknown viruses which has been detected by software and kept in the quarantine. From here, user can clear the quarantine to permanently delete the files present in it. User can also restore the files present in the quarantine to a specific location.

							• – ×
Total Security	Select Date	& time	Threat name		Path		No of traces
🏠 Home							
🔎 Scan							
🚫 Update							
Web protection							
🧐 Proactive							
E Logs							
🕤 Whitelist							
🔅 Settings	۲.						>
	Select/Unselect	all Remove	from quarantine	Restore q	uarantine	Restore o	quarantine to
	Select Logs: Quar	intine	Vi	ew logs			
				Valid unti	18.09.2019	ə	License



WHITELIST

User can manually select specific files from the system which are excluded from realtime and manual scanning.

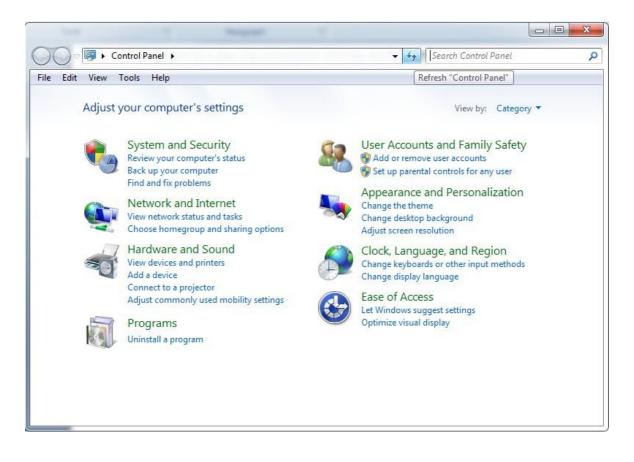
PROTEGENT Total Security	Whitelist	t onfigured to be excluded fro	om Realtime and Manua	ıl malware scanning	• – ×
🏠 Home	Select		Fi	ile path	
🔎 Scan					
🜔 Update					
IVeb protection					
🤨 Proactive					
E Logs					
🕤 Whitelist					
🛟 Settings					
		Refresh	Select/Unselect al	l Delete	Add file
				Valid until 18.09.2019	License



UNINSTALLING PROTGENT ANTIVIRUS SOLUTION

To uninstall the PROTGENT ANTIVIRUS SOLUTION, click on the "Start Menu" button on the taskbar then go to "Control Panel".

In control Panel screen, click on **Uninstall a program** option





• This will navigate you to a list of the system programs that you have installed. Select "PROTGENT ANTIVIRUS SOLUTION Version" program and right click. It will then show you the option to uninstall the program as shown in the image.

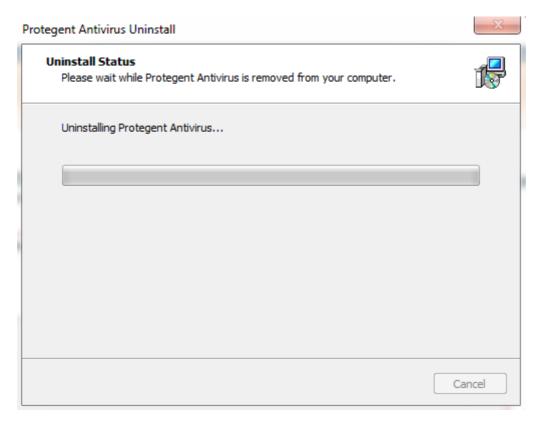
Name		Pub	lisher	Installed On	Size	Version
🖟 Microsoft Visual C++ 2012 Redistribut	able (x64) - 11.0	Mic	rosoft Corporation	21-Dec-16	20.5 MB	11.0.61030.0
🖟 Microsoft Visual C++ 2012 Redistribut	able (x86) - 11.0	Mic	rosoft Corporation	21-Dec-16	17.3 MB	11.0.61030.0
🖟 Microsoft Visual C++ 2013 Redistribut	able (x64) - 12.0	Mic	rosoft Corporation	21-Dec-16	20.5 MB	12.0.30501.0
🖟 Microsoft Visual C++ 2013 Redistribut	able (x86) - 12.0	Mic	rosoft Corporation	21-Dec-16	17.1 MB	12.0.30501.0
😻 Mozilla Firefox 50.1.0 (x86 en-GB)		Moz	zilla	17-Dec-16	91.2 MB	50.1.0
📸 Mozilla Maintenance Service		Moz	zilla	17-Dec-16	444 KB	50.1.0.6186
MSXML 4.0 SP2 (KB954430)		Mic	rosoft Corporation	07-Sep-16	1.27 MB	4.20.9870.0
MSXML 4.0 SP2 (KB973688)		Mic	rosoft Corporation	08-Sep-16	1.33 MB	4.20.9876.0
🐻 Novicorp WinToFlash Lite version 1.4.	0000	Novicorp		29-Oct-16	27.2 MB	1.4.0000
📸 OCR Software by I.R.I.S. 14.5		HP		05-Sep-16		14.5
📧 Protegent Anti-Virus (PAV)		Unistal Systems Pvt. Ltd.		10-Jan-17		
Protegent Antivirus version 10.0.9.9 Uninstall			tal Systems Pvt. Ltd.	10-Jan-17	86.7 MB	10.0.9.9
😹 Realtek Card Reader	Uninstall	ek Semiconductor Corp.		08-Sep-16		6.2.9600.39053
😹 Realtek Ethernet Controller Driver		Realtek		12-Jul-16		7.89.716.2014
🔂 Renesas Electronics USB 3.0 Host Cont	roller Driver	Renesas Electronics Corporation		27-Aug-16	1.25 MB	2.1.36.0
🔂 Scanjet 5590		HP		05-Sep-16		14.5
Skype™ 7.30		Skype Technologies S.A.		29-Nov-16	85.5 MB	7.30.105
🔁 TeamViewer 12		TeamViewer		11-Jan-17		12.0.72365
🚜 ThinkPad Wireless LAN Adapter Software		REALTEK Semiconductor Corp.		11-Aug-16		1.00.0031.1
📥 VLC media player 2.0.0		VideoLAN		12-Jul-16		2.0.0
Windows 7 USB/DVD Download Tool		Microsoft Corporation		29-Oct-16	2.71 MB	1.0.30
WinRAR archiver				12-Jul-16		
WinSCP 5.9.1		Martin Prikryl		26-Aug-16	30.8 MB	5.9.1

- Click on "Uninstall" and follow the process to uninstall.
- One dialogue box will appear where it will ask for the last time "Are you sure you want to completely remove PROTGENT ANTIVIRUS SOLUTION and all of its components"

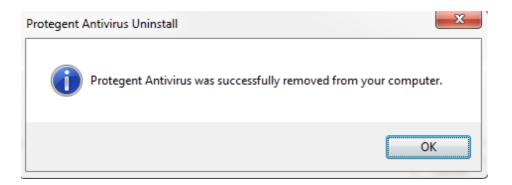
Protegent An	itivirus Uninstall
? ⁴	Are you sure you want to completely remove Protegent Antivirus and III of its components?
	Yes No



• Then the process of un-installation will start and continue until the whole green colored bar is filled.



• It will display the successfully uninstalled message as below.





Technical Support: For Technical Support on Protegent[®]

Products, please visit http://protegent360.com/

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